

Village of Port Clements

36 Cedar Avenue West
PO BOX 198
Port Clements, BC
VOTIRO

Office: 250-557-4295
Fax: 250-557-4568
Email:
office@portclements.ca

"Gateway to the Wilderness"
www.portclements.ca



Village Office Hours:
Tuesday—Friday
9:30 AM—1:00 PM

As the Village Office is operating essential services only until further notice, please call ahead 250-557-4295 or email our office at deputy@portclements.ca

If you come by our office you will be met at the designated service window

EMERGENCY CONTACTS

Fire: 250-557-4355
RCMP: 205-626-3991
Hospital: 250-626-4711
Ambulance: 800-461-9911
Poison: 800-567-8911
Public Works Emergency
After Hours: 250-557-4272

Don't Forget your Home Owner's Grant

BC's Home Owner Grant (HOG) is a provincial grant provided to BC Home Owners to go against their property taxes on their primary residence.

Residents can claim the grant by completing and signing the form on the back of the property tax bill, and submitting it back to the Village Office.

Please note: the office must receive the completed form in order to apply the grant. If the form is incomplete or not submitted, then it cannot be applied.

Claim your HOG before the property tax penalty date. All outstanding balances receive a 10% penalty if they are unpaid after the penalty date. You can still claim the HOG after the penalty date, the 2020 HOG can be claimed until December 31st, 2020.

Did you forget to claim your 2019 HOG? You can claim a retroactive HOG for it until December 31st, 2020. Please contact the office for more information.

The Village Facebook Group is for Information Only

The Village's Facebook group is for notifying residents of relevant municipal information. **It is not used for conducting Village business.**

Directly contact the Village Office by phone (250-557-4295) or email (office@portclements.ca) with questions or complaints.

Residents can also attend Council Meetings to voice their concerns.



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What is the All-Island Response to COVID-19?

All the communities on Haida Gwaii are working together to respond to this pandemic. Their Emergency Operation Centres are working together, and this joint response is called Unified Command.

Together we are:

- Working on reducing non-essential travel to Haida Gwaii
- Operating checkpoints at access points
 - ⇒ Such as at BC Ferries terminals in Prince Rupert and Skidegate
 - ⇒ Monitoring local Harbours and providing information to vessels
- Developing permitting procedures for essential workers for EOCs to implement in their communities.

How has Port Clements Responded?

There is uncertainty in how COVID-19 will unfold at all levels of government and how governments can respond to reduce the impacts this pandemic has on all aspects of our lives.

The Village is responding by not increasing municipal property taxes for 2020 to help ease the burden felt by our community.

- This year's residential municipal property taxes have not increased from 2019. There is also a 30% decrease for business and light industry 2020 property taxes from the 2019 tax rates.
- The total taxes collected for municipal operations has been reduced by 12.8%.

Looking for Feedback: what else would you like to see being done?

We need our resident's feedback to let us know what we can do to improve our response to address our community's concerns regarding COVID-19. We do not want anyone unaccounted for in our community or experiencing challenges alone.

and ensure that our community as a whole can carry on. We do not want anyone left behind in our community or experiencing challenges alone.

Please reach out to us at 250-557-4295 or deputy@portclements.ca to let us know what you think.

Visit us

"The Village of Port Clements" Group on Facebook

<https://www.facebook.com/groups/152718168842/>

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Reminder to Register for Emergency Notification System

Have you registered with E pact Haida Gwaii's emergency notification system?

Receive updates & notices

Visit epactnetwork.com/haidagwaiialerts to register

Village of Port Clements Service Impacts due to COVID-19

During this pandemic, the Village of Port Clements services have been reduced to essential service levels to lessen exposure opportunities to staff and to the public. Listed below are the impacts to services:

- **Closure of All Public Facilities & Event Cancellation**
- **Reduction of Public Attendance at Council Meetings**
Physical distancing is being enforced at Council Meetings and there is a limit of **10 members** for attendance.
- **The Village is providing essential services in water, garbage & sewer services (including receiving bill payments).**
- **Staff are following the Public Health Order's measures at the Village Office**
Staff will meet residents at the service window if residents come to the office
Please call ahead to let us know you are coming, or knock loudly on the window

Community Check-in

The COVID-19 Pandemic affects each community and person differently.

- Residents may be feeling worried and frustrated, especially if they believe others are not doing their part in observing Public Health Orders and guidelines.

For emotional health & mental well being residents can:

- call **310-6789** for more information, resources and advice
- Or arrange for **counseling with Cedarview Community Church** by calling **250-983-6763**

We cannot control others, just ourselves.

Focusing on what we can do to keep our family and self safe is how we can help ourselves.
We can also support and encourage each other to take the advised precautions.

Choose to be safe, be calm, and be kind with yourself and others

And Remember: **Stay Home, Stay Safe, Save Lives**

Village of Port Clements' Emergency Operations Centre

The Emergency Operations Centre (EOC) for the Village was activated on March 23, 2020 in response to the COVID-19 pandemic to address how the Village is dealing with it.

Need assistance due to COVID-19? Contact the EOC so it can organize a solution.

Interested in volunteering? Please contact the EOC so we can include you in our response efforts.

The EOC can be reached at 250-557-4295, Monday to Friday, or email at deputy@portclements.ca. All public inquiries can be directed to the Information Officer.

What Does Not Flush

ONLY TWO THINGS GO DOWN THE TOILET: human waste (feces, urine) and toilet paper.

Please do not flush anything else down the toilet as it can damage and block sewer infrastructure and can be costly to repair or replace.

THINGS YOU SHOULD NOT FLUSH INCLUDE:

Disposable Diapers; Tampons and Tampon Applicators;
Sanitary Napkins; Cotton Balls and Swabs; Mini or Maxi pads;
Condoms; Cleaning wipes of any kind; Facial tissue;
Bandages and bandage wrappings; Automotive fluids;
Paint, solvents, sealants and thinners; Pet feces;
Poisons and hazardous waste



FLUSHABLE WIPES ARE NOT SAFE TO FLUSH

These products may claim to disintegrate, but often they do not disintegrate fast enough to prevent build up or blockage in the sewer system.

Port Clements Recreation: Easter Bunny Visit

As an essential worker, the Easter Bunny was able to hop on over to Port Clements this year despite the COVID-19 Pandemic.

Rest assured, precautions were taken and observed: Each and every delivered goodie was sterilized and delivered while observing physical distancing. In total there were 32 visits by the Easter Bunny this year to children in the community!

A thank you to the volunteers and Recreation Commission who assisted the Easter Bunny. Stay tuned for possible future at-a-distance events.

