

COVID-19 INFORMATION

FOR SUPPORT PROGRAMS AND RESOURCES



For COVID-19 Symptoms & Healthcare

HealthLink BC 811 (Deaf or hard of hearing 711)
Northern Health 1-844-645-7811
Old Masset Health Centre 250-626-3911
Skidegate Health Centre 250-559-4610

For Current Disease Information

www.bccdc.ca
1-888-268-4319 for non-medical information
7:30AM -8:00 PM, 7 days a week
Government of Canada information:
<https://www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19.html>



Renters

BC Temporary Rental Supplement
\$300/month for singles and couples
\$500/month for families with dependents
For more info visit:
<https://www.bchousing.org/BCTRS>
1-877-757-2577



Workers

<https://www.worksafebc.com/en/about-us/covid-19-updates>
1-888-621-7233 for concerns on exposure
8:05 AM to 4:30 PM Monday to Friday



1-866-5588-2273 Telus Mobility
1-888-811-2323 Home Services
<https://www.telus.com/en/about/covid-19-updates>



Emotional & Mental Health

Available 24/7/365
Call 310-6789 for support and information
Call 1-800-784-2433 if experiencing suicidal thoughts
<https://cmha.bc.ca/covid-19/>



Cedarview Community Church for counselling
250-983-6763



Seniors

If you are a senior in need of assistance for non-medical essentials, or a volunteer looking to assist seniors
call 2-1-1 <http://www.bc211.ca/>



B.C. Business COVID-19 Support Service

1-833-254-4357
8:00 AM - 6:00 PM Monday to Friday
10:00 AM - 4:00 PM Saturday
covid@smallbusinessbc.ca
<https://covid.smallbusiness.bc.ca>



1-800-224-9376 for payment arrangements

BC Hydro Customer Crisis Fund grant up to \$600 towards hydro bill or COVID-19 Relief Fund for 3 months of credit
<https://app.bchydro.com/accounts-billing/bill-payment/ways-to-pay/customer-crisis-fund.html>



Federal and Provincial Support Programs

Provincial Support Programs

1-888-268-4319

7:30 AM - 8:00 PM

www.gov.bc.ca/covid19

Provincial programs include:

Emergency Benefit for Workers, Renters and Homeowners, B.C. Student Loans, business tax relief, Child Care, Children & Youth, Education.

Federal Support Programs

1-800-633-7867 or 1-833-784-4397

public inquiry line

1-800-959-8281 Canadian Emergency Response Benefit (\$2000/month up to 4 months)
apply by calling 1-800-959-2019
or 1-800-959-2041

<https://www.canada.ca/en/departement-finance/economic-response-plan.html>

Federal programs include: support for individuals, businesses, and industry such as with the Canada Emergency Response Benefit, Canada Emergency Wage Subsidy, and more